



Letter of recommendation for Profit House Ltd.

American Bar Association Rule of Law Initiative launched a regional program in 2010 entitled “**Partnership for Roma protection, prevention, and promotion**”. The program aims to address violence and discrimination against Roma in Eastern Europe, and provides legal services and public legal education to Roma communities, and training to Roma civic leaders and NGOs to effectively engage in local, national, and regional advocacy.

The program is implemented in close partnership with four local NGOs. In each country, a *pro bono* legal clinic serves Roma communities and provides legal consultations on housing, education, employment, overt discrimination, health and social care, and other issues relevant to the local community.

Larger public legal education events – Community Law Schools – are being held to reach a broader audience of Roma communities, while also targeting Roma leaders and elders, and where feasible, bringing public officials and police to present on legal matters and build dialogue and trust with the community.

In each partnering country ABA ROLI and the implementing partners conduct awareness campaigns targeting and addressing basic rights in situations where discrimination is most prevalent. In light of low literacy rates among many Roma communities, visual and audio media are the main means of communicating these messages.

Bi-annually, ABA ROLI is organizing regional trainings for prominent Roma civic leaders and Roma NGOs, providing for cross-cutting networking among Roma rights actors from the aforementioned countries. The regional trainings address advocacy skills, legal rights and enforcement, organizational management, communication skills, and coalition and capacity building. The trainings also provide an important networking opportunity for Roma leaders who can in turn train other members of their community in skills they learn at the regional events.

ABA ROLI regional program benefits from the professional services of Profit House Ltd. in organizing regional meetings for Roma leaders, and in particular translation services from and to Bulgarian, Macedonian, Serbian, Romanian, English, and Ukrainian languages.

To this end Profit House Ltd. has partnered to ABA ROLI regional program through providing professional translation services in organizing trainings entitled “**Roma Leaders 4 Regional Partnership**”.

The regional trainings organized so far and benefited from the excellent and timely translation services of Profit House Ltd. have been organized in Bulgaria, Macedonia, Romania, and Serbia, and included the following topics: advocacy skills, leadership and capacity building, networking techniques and social capital. Other major topics included in the trainings and translated by Profit House Ltd. are:

- Discrimination
- Cross border partnership and project design;
- Monitoring and evaluation of grass root activities;
- EU Structural funds;




- Conflict solutions;
- Others.

Participants in these regional meetings are prominent Roma leaders and activists from the Balkans, representatives of the International environment, Governmental representatives and officials from state institutions, representatives of the legal profession and law enforcement people.

In addition, ABA ROLI regional program benefited from the translation services of Profit House Ltd. for the purposes to participate in a conference in Ukraine, Kyiv, entitled "Promoting Tolerance in Ukraine and Russia".

ABA ROLI regional program partners with Profit House Ltd. since 2010 and has experienced high end professional ethics and standards in providing translation services, benefits from the loyalty clients program, always receives translation in time and in good technical shape.

I have no hesitation to commend Profit House Ltd. to be your reliable business partner.



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Temenuška Todorova
Regional Project Director
Roma Rights Program